

COMMONWEALTH OF MASSACHUSETTS

DEPARTMENT OF TELECOMMUNICATIONS AND ENERGY

Investigation by the Department of Telecommunications and Energy on its own motion to develop a long term plan for funding Enhanced 911 services.

D.T.E. 06-33

**PETITION OF THE MASSACHUSETTS COMMUNICATION SUPERVISORS
ASSOCIATION
FOR LEAVE TO INTERVENE**

Massachusetts Communications Supervisors Association (“MCSA”) is substantially and specifically affected by the above-captioned proceeding and hereby petitions the Department of Telecommunications and Energy (“DTE”) for leave to intervene as a party in the above proceedings, stating in support the following:

1. This petition is filed on behalf on the MCSA whose members are supervisors of 911 Centers (called PSAPs) and related public safety dispatch centers in the Commonwealth. In such capacity, MCSA members do and will supervise and use any equipment or services acquired with current and proposed 911 surcharge funds.
2. MCSA members are the direct supervisors of persons who answer and process 911 calls. They are responsible for the training, direction and performance of these persons who are variously titled as 911 operators, police dispatchers, fire alarm operators, emergency telecommunications dispatchers, public safety dispatchers, or other related titles depending on the jurisdiction.
3. MCSA members interest in this proceeding cannot be adequately addressed or represented by any other party. They are the only group that represents persons with direct

working knowledge of all of the equipment and procedures used on a daily basis to answer and process the state's 911 calls. Furthermore, it is MCSA members and their supervisees that are directly held accountable for the operation of 911 equipment and the processing of 911 calls received on that equipment.

4. MCSA's participation in the process, as demonstrated by its prior submissions in DTE docket 03-24, will help insure a practical, balanced and professional approach to the prudent use of 911 surcharge funds.

5. If granted intervenor status, MCSA will continue to provide expert 911 center operations advice and informed opinion on the best and most comprehensive uses of 911 surcharge funds.

6. All communications and correspondence for this proceeding should be directed to all three of the undersigned.

WHEREFORE, MCSA requests that the Department of Telecommunications and Energy permit it to intervene in these proceedings.

Respectfully submitted,
MCSA

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